



- 1.1 Displays an approach which is experienced by councillors and/or staff as one or more of the following: ~~Behaviour which is perceived as~~ obsessive, persistent, harassing, prolific, repetitious.
- 1.2 Displays an insistence on pursuing unmeritorious ~~matters~~ issues and/or ~~irrational unrealistic~~ outcomes beyond all reason.
- 1.3 Displays an insistence upon pursuing meritorious complaints or ~~concerns~~ issues in an unreasonable manner, for example failing to focus on addressing ~~a matter the issue~~ in a harmonious and pragmatic way.
- 1.4 Forms part of a scatter gun approach, with copies of letters being sent to several recipients on a regular basis, often including various council officers, the media, the MP, the Mayor, other Councillors and external regulators) ~~sometimes before the person to whom correspondence is addressed has had a reasonable opportunity to respond;~~ and/or ~~appears to be~~ is part of a completely random approach, lacking any clear focus, or seeming to have been solely designed for the purpose of ~~speculatively seeking 'fishing'~~ for information without any idea of what might be revealed.
- 1.5 Repeated and/or frequent requests for information, ~~which have already received a response, or frequent (more than quarterly) requests for new information,~~ whether or not those requests are made under the access to information legislation.
- 1.6 Repeated use of social media to criticise Council members or officers ~~could also be judged as vexatious conduct, as this~~ ~~which~~ could amount to cyber-bullying.

It was proposed by Councillor Trite, seconded by Councillor Moreton and  
RESOLVED UNANIMOUSLY:-

**TO RECOMMEND:-**

That the Finance and Governance Committee adopts the revised Vexatious Correspondence and Complaints Policy, subject to the amendments as set out above.

**5) Items of Information and Matters for Forthcoming Agendas**

Members noted the draft Terms of Reference for the Vexatious Correspondence and Complaints Policy Sub-Committee, circulated prior to the meeting, and it was AGREED:-

That the Finance and Governance Committee review the draft Terms of Reference for the Vexatious Correspondence and Complaints Policy Sub-Committee alongside a review of the Terms of Reference of all Committees, Sub-Committees and Advisory Committees.

6) **Date of Next Meeting**

It was noted that the date of the next meeting would be confirmed as and when necessary.

The Meeting closed at 1.45 p.m.