

SUPPORTING PAPERS - 25TH SEPT. 2017.

SWANAGE TOWN COUNCIL

AGENDA ITEM 5a)

Statement of Cash Balance as at 31st August 2017

	£ p	£ p
Balance in Hand at 01/04/2017		£2,827,351.39 Cr
Income to 31/07/2017	£1,153,885.38 Cr	
Investment Income	£3,721.19 Cr	
Income during period	<u>£256,917.65 Cr</u>	<u>£1,414,524.22 Cr</u>
		£4,241,875.61 Cr
Less payments made:		
As per Reconciliation dated 31/07/2017	£2,373,789.53 Dr	
		Cr
Order on Treasurer		
No. 5 dated 31/07/2017	£74,437.60 Dr	
No.5a dated 31/07/2017	£51,736.97 Dr	
	<u>£2,499,964.10 Dr</u>	
Emergency payments to 31/08/2017	<u>£14,538.47 Dr</u>	<u>£2,514,502.57 Dr</u>
		<u><u>£1,727,373.04 Cr</u></u>
Balance at Bank		
Current Account		£178,795.45 Cr
Deposit Account		£784,053.92 Cr
Investment Account		£777,440.92 Cr
Credit Card Account		£0.00 Cr
		<u>£1,740,290.29 Cr</u>
Unpresented Cheques		£12,917.25
		<u><u>£1,727,373.04 Cr</u></u>

I confirm that to the best of my knowledge and belief this is a true and accurate Statement of the Town Council's Cash Balance as at 31st August 2017

Prepared by FINANCE MANAGER ..... Dated: 4th September 2017.

Certified by TOWN CLERK ..... Dated: 4th September 2017.

Agenda Item 6 –Payment of Accounts

SWANAGE TOWN COUNCIL

Year Ending 31<sup>st</sup> March, 2018.

Payment schedule to be approved at the Monthly Meeting Monday 25<sup>th</sup> September 2017

Schedule 6:

You are hereby authorised and ordered to pay to the persons named in the schedule hereto the sums set opposite their respective names, amounting in aggregate to:

**ONE HUNDRED AND FOURTY NINE THOUSAND, NINE HUNDRED  
AND TWENTY NINE POUNDS AND SEVEN  
PENCE.....(£149,929.07).....**

Countersigned

.....  
Clerk of the Council.

Signed

.....Mayor of the Council.

.....Two Members

.....of the Council.

## Swanage Town Council Schedule of Payments - Month 6

Pay Date From 15/08/2017

Pay Date To 21/09/2017

### Cheques

Date	Name	Inv Ref	Inv Date	Details	Payment Total	Chq number
16/08/2017	Life Education Wessex	Donation	16/08/2017	Life Education Wessex-Donation 2017/18	590.00	014942
24/08/2017	Radii Skatepark Repairs	1364	24/08/2017	Stage 2 instalment of 3	6,330.00	014943
24/08/2017	STC	n/a	24/08/2017	Petty Cash Sundry	97.07	014944
				<b>Cheques signed out of meeting</b>	<b>7,017.07</b>	
20/09/2017	Booker	3514914	01/04/2017	Refreshments	142.99	
20/09/2017	Booker	3514914	01/04/2017	Refreshments	3.29	
20/09/2017	Booker	3516700	24/04/2017	Refreshments	25.98	
20/09/2017	Booker	3526685	07/09/2017	Refreshments	10.28	
20/09/2017	Booker	0859342	07/09/2017	Servlce Charge	6.00	014945
20/09/2017	Burts Bits	?	03/08/2017	Hamper baskets	40.20	014946
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	664.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	524.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	932.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	544.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	115.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	154.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	238.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	666.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	1,760.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	149.25	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	149.25	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	530.50	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	171.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	2,492.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	96.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	1,513.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	570.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	765.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	123.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	573.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	156.00	
20/09/2017	Purbeck District Council,	Rates	01/09/2017	Rates-September	284.00	014947
20/09/2017	RNLI Fundraising Branches	Re:14th Aug	31/08/2017	Agency Ticket Sales	454.48	014948
20/09/2017	water2business	29225149	14/08/2017	Water supply H1-Sandpit field 2	28.69	
20/09/2017	water2business	29225149	22/08/2017	Water supply H1-Sandpit field 1	733.63	
20/09/2017	water2business	09010220	23/08/2017	Water supply H1	99.47	
20/09/2017	water2business	09010220	23/08/2017	Water supply H1-Battlegate	1,185.56	
20/09/2017	water2business	09010220	23/08/2017	Water supply H1	1,316.04	
20/09/2017	water2business	09010220	23/08/2017	Water supply H1	35.71	
20/09/2017	water2business	05536761	01/09/2017	Water supply H2 Town Hall	1,511.75	
20/09/2017	water2business	05536761	01/09/2017	Water supply H2 Depot	1,123.70	
20/09/2017	water2business	05536761	01/09/2017	Water supply H2 TIC	559.41	014949
20/09/2017	John Wareham	029	23/08/2017	Books	25.00	014950

**Cheques to be signed in meeting**

**20,471.18**

**Total of Cheques**

**27,488.25**

### Direct Debits & Standing Orders-PAID

Date	Name	Inv Ref	Inv Date	Details	Payment Total
11/09/2017	Barclaycard Merchant Services	40635796	31/08/2017	August charges	93.06
11/09/2017	Barclaycard Merchant Services	40635796	31/08/2017	August charges	32.88
21/08/2017	Four County Services Ltd.	48079	19/08/2017	ASDL connection GB	34.80
07/09/2017	Four County Services Ltd.	48185	07/09/2017	ADSL TH & Depot	114.00
11/09/2017	Four County Services Ltd.	48210	09/09/2017	Broadband TIC	42.00
20/09/2017	Four County Services Ltd.	48211	10/09/2017	ADSL connection MA	34.80
19/09/2017	Four County Services Ltd.	48274	19/09/2017	ADSL connection GB	34.80
25/08/2017	Lloyds Bank PLC	014944a d/d	25/08/2017	July Commercial banking fees	45.10
11/09/2017	Lloyds Bank PLC	234051886	11/08/2017	Commercial Banking Fees 10/07-09/08	856.37
08/09/2017	Lloyds Bank PLC	233976130	11/08/2017	Bank Charges	6.50
				<b>Total of Direct Debit &amp; Standing Orders</b>	<b>1,294.31</b>

**BACS**

Date	Name	Inv Ref	Inv Date	Details	Gross Amount	Amount Paid
23/08/2017	J.D. Facilities Ltd	INV-0029	23/08/2017	July cleaning contract	5,875.00	
23/08/2017	J.D. Facilities Ltd	INV-0028	23/08/2017	July cleaning contract	499.20	
23/08/2017	J.D. Facilities Ltd	INV-0021	23/08/2017	July cleaning contract	205.92	
23/08/2017	J.D. Facilities Ltd	INV-0030	23/08/2017	July cleaning contract	333.38	
23/08/2017	J.D. Facilities Ltd	INV-0022	23/08/2017	July cleaning contract	528.00	7,441.50
20/09/2017	Swanage Town Council	Month 6	20/09/2017	Net Wages		43,127.34
				<b>BACS payments issued prior to meeting</b>		<b>50,568.84</b>
21/09/2017	A.B.A. Groundcare	103236	30/08/2017	Stihl Blower	240.00	
21/09/2017	A.B.A. Groundcare	103243	30/08/2017	Repairs	84.68	
21/09/2017	A.B.A. Groundcare	103244	30/08/2017	Repairs	147.90	
21/09/2017	A.B.A. Groundcare	103245	30/08/2017	Repairs	142.38	
21/09/2017	A.B.A. Groundcare	103247	30/08/2017	Repairs	5.36	
21/09/2017	A.B.A. Groundcare	103242	30/08/2017	Repairs	10.56	
21/09/2017	A.B.A. Groundcare	103235	30/08/2017	Repairs	261.00	891.88
21/09/2017	Ace Office Environments Ltd.	00848827	21/08/2017	Stationery	50.32	
21/09/2017	Ace Office Environments Ltd.	00849355	29/08/2017	Epson Cartridge	107.96	
21/09/2017	Ace Office Environments Ltd.	00849658	29/08/2017	Putting pencils	28.66	
21/09/2017	Ace Office Environments Ltd.	00851307	11/09/2017	Stationery	15.95	
21/09/2017	Ace Office Environments Ltd.	00851425	11/09/2017	Stationery	135.90	338.79
21/09/2017	Allied Drinks Devon & Cornwall Ltd	DHV16948	15/06/2017	Coffee cups		87.60
21/09/2017	AquAid (Southcoast)	287530	31/08/2017	Water-Town Hall	84.24	
21/09/2017	AquAid (Southcoast)	287531	31/08/2017	Water	93.60	177.84
21/09/2017	Aster Living	SINV138139	12/04/2017	Q1 Careline fee	408.10	
21/09/2017	Aster Living	SINV154868	05/07/2017	Q2 Careline fee	408.10	816.20
21/09/2017	Swanage Town Band	17-002	14/09/2017	Band Performances x 3		225.00
21/09/2017	Bournemouth Colour Press Ltd	23800	28/04/2017	No Dogs Sign-N brook Cem	151.20	
21/09/2017	Bournemouth Colour Press Ltd	23946	11/09/2017	No overnight camping signs	141.60	292.80
21/09/2017	Bemrose Mobile Ltd	B3121717	16/08/2017	Transaction & SMS fees	1,862.47	
21/09/2017	Bemrose Mobile Ltd	B3121717	16/08/2017	Handheld rental x 3	54.00	1,916.47
21/09/2017	British Telecom	421428-Q075N&	10/08/2017	Heritage Alarms	106.92	
21/09/2017	British Telecom	421429-Q075AX	11/08/2017	Heritage Alarms	106.92	
21/09/2017	British Telecom	424339-Q11487	23/08/2017	Telephone Services	122.07	
21/09/2017	British Telecom	Temp-Q1155P	23/08/2017	Telephone Services	236.65	
21/09/2017	British Telecom	Temp-Q1155P	23/08/2017	Overdue Charges	40.00	
21/09/2017	British Telecom	425897-Q09440	23/08/2017	Emergency Phon	145.74	
21/09/2017	British Telecom	425897-Q09440	23/08/2017	Overdue Charges	40.00	
21/09/2017	British Telecom	ST64515346	23/08/2017	Town Hall telephone charges	951.88	
21/09/2017	British Telecom	MC001 00394891	01/09/2017	Depot Mobile Contract	141.04	1,891.22
21/09/2017	Century 21 Business	113104	22/08/2017	Olivetti copy plan	36.78	
21/09/2017	Century 21 Business	113109	22/08/2017	Toshiba copy plan	379.46	
21/09/2017	Century 21 Business	113210	25/08/2017	Toshiba 3555 Copy plan	175.77	592.01
21/09/2017	C.K. Communications	<del>21332</del>	01/09/2017	Radiolink-sept		96.00
21/09/2017	Country Foods Catering	Re:31/07/17	01/09/2017	Finger Buffet 31/07/17	160.00	
21/09/2017	Country Foods Catering	Re: 8th Sept	08/09/2017	Finger buffet-retirement	160.00	320.00
21/09/2017	Croydecycle	9495	29/08/2017	Cycle maps		150.00
21/09/2017	Currys - PC World	15122388	25/08/2017	Camera-Employee Retirement Minute 28		498.96
21/09/2017	Dorset County Pension Fund	Month 6	20/09/2017	Pension Contributions	13,660.65	
21/09/2017	Dorset County Pension Fund	Month 6	20/09/2017	CAYS	220.57	13,881.22
21/09/2017	Dorset County Council	180771881	06/09/2017	Rent-Land adjoining Station		2.00
21/09/2017	Drewsons Decor Ltd.	28805	24/08/2017	Boiler service	156.00	
21/09/2017	Drewsons Decor Ltd.	28805	24/08/2017	Boiler service-Annexe	156.00	
21/09/2017	Drewsons Decor Ltd.	28805	24/08/2017	Boiler service-TIC	156.00	
21/09/2017	Drewsons Decor Ltd.	28806	24/08/2017	New boiler	1,308.00	1,776.00
21/09/2017	Eagle Plant	WAR2092229	31/08/2017	Jackleg Building-Aug	263.04	
21/09/2017	Eagle Plant	BOU2092230	31/08/2017	Storage Container-Aug	77.28	
21/09/2017	Eagle Plant	BOU2092231	31/08/2017	Container Hire-Aug	88.32	428.64
21/09/2017	EE	V01395000752	29/08/2017	T/C Monthly Mobile Plan	29.38	
21/09/2017	EE	V01397593801	05/09/2017	GB Mobile plan	33.11	62.49
21/09/2017	Fernhill Wholesale	3819	10/08/2017	Tide Timetables	47.60	
21/09/2017	Fernhill Wholesale	3891	01/09/2017	Stock Items	145.44	
21/09/2017	Fernhill Wholesale	3891	01/09/2017	OS Maps	269.50	462.54
21/09/2017	Field Honey Farms	00002228	08/09/2017	Honey		63.30
21/09/2017	First Call Window Cleaning Ltd	INV00115	03/09/2017	Window Cleaning		15.00
21/09/2017	Kevin Williamson	1589	04/09/2017	Print Rack	42.90	
21/09/2017	Kevin Williamson	1589	04/09/2017	Sundries	17.80	
21/09/2017	Kevin Williamson	1589	04/09/2017	Posters	72.00	132.70



21/09/2017	Four County Services Ltd.	48052	17/08/2017	Panasonic Cordless Phone	49.20	
21/09/2017	Four County Services Ltd.	48085	21/08/2017	Public Wifi	46.80	
21/09/2017	Four County Services Ltd.	48085	21/08/2017	Clr email management	42.00	
21/09/2017	Four County Services Ltd.	48096	23/08/2017	Asus Pro laptop	1,107.60	
21/09/2017	Four County Services Ltd.	48167	04/09/2017	SIP number	5.99	
21/09/2017	Four County Services Ltd.	48167	04/09/2017	2 x PSTN Phone & Data Line Rental	42.00	
21/09/2017	Four County Services Ltd.	48167	04/09/2017	4 x 3CX hosted cloud	72.00	
21/09/2017	Four County Services Ltd.	48180	06/09/2017	Maintenance & Support Contract	286.37	
21/09/2017	Four County Services Ltd.	48212	11/09/2017	IT services-Cloud and backup	211.04	1,863.00
21/09/2017	G4S Cash Solutions (UK) Ltd	80111453	31/07/2017	July Cash Collection	2,946.79	
21/09/2017	G4S Cash Solutions (UK) Ltd	00378278	02/09/2017	BH Addition	133.81	
21/09/2017	G4S Cash Solutions (UK) Ltd	00378278	02/09/2017	Reduction in Services	( 375.54 )	
21/09/2017	G4S Cash Solutions (UK) Ltd	02105945	02/09/2017	Oct Cash Collection	3,507.64	6,212.70
21/09/2017	Mrs Greens Farm Kitchen	Cancel	07/09/2017	Payment re: cancelled cheque		202.00
21/09/2017	Greenham Trading Ltd.	04/158589	18/08/2017	Clothing	473.39	
21/09/2017	Greenham Trading Ltd.	04/158589	18/08/2017	Clothing/Equipment	286.94	760.33
21/09/2017	A.R. Harris & Son	24182	22/05/2017	Spa-Electrical Testing	385.98	
21/09/2017	A.R. Harris & Son	24518	26/08/2017	Wallgate repairs	46.00	431.98
21/09/2017	Historic Engine Company Ltd	2847	04/08/2017	Light lense	69.02	
21/09/2017	Historic Engine Company Ltd	2935	31/08/2017	August Fuel Account	588.04	
21/09/2017	Historic Engine Company Ltd	2949	04/09/2017	New Tyres & Disposal	121.92	778.98
21/09/2017	HMRC	Month 6	20/09/2017	PAYE & NI		10,511.54
21/09/2017	IMS Group	17647	06/09/2017	Newsletter Distribution		566.04
21/09/2017	J.D. Facilities Ltd	INV-0039	01/09/2017	Beach Hut Cleaning	504.00	
21/09/2017	J.D. Facilities Ltd	INV-0048	01/09/2017	Cleaning-TTC	333.38	
21/09/2017	J.D. Facilities Ltd	INV-0046	01/09/2017	Cleaning-Town Hall	499.20	
21/09/2017	J.D. Facilities Ltd	INV-0047	01/09/2017	Cleaning-Toilet Contract	5,875.00	7,211.58
21/09/2017	D. & P. Lovell Ltd.	13187	31/08/2017	Digger Hire August		360.00
21/09/2017	Lyreco UK Limited	6260207708	31/08/2017	Stationery	71.30	
21/09/2017	Lyreco UK Limited	6260207708	31/08/2017	First Aid supplies	16.72	88.02
21/09/2017	Metric Group Ltd.	C43997	31/08/2017	Webhost	168.00	
21/09/2017	Metric Group Ltd.	C43997	31/08/2017	Webhost	24.00	
21/09/2017	Metric Group Ltd.	C44154	01/09/2017	Maintenance Contract-Q3	1,452.67	
21/09/2017	Metric Group Ltd.	C44155	01/09/2017	Maintenance Contract-Q3	233.82	1,878.49
21/09/2017	S. Moores	156223	18/08/2017	Biscuits		84.52
21/09/2017	National Express	060020170831	31/08/2017	August agency ticket gross sales		617.65
21/09/2017	Nixons Hardware Ltd	115458/115570	31/07/2017	Sundry supplies	99.85	
21/09/2017	Nixons Hardware Ltd	115458/115570	31/07/2017	Sundry supplies	45.71	
21/09/2017	Nixons Hardware Ltd	115458/115570	31/07/2017	Chairs/brooms & sundry	440.08	
21/09/2017	Nixons Hardware Ltd	Aug Invoices 1156	31/08/2017	Nixons-Sundry Item	44.20	
21/09/2017	Nixons Hardware Ltd	Aug Invoices 1156	31/08/2017	Nixons-Sundry Item	77.94	
21/09/2017	Nixons Hardware Ltd	Aug Invoices 1156	31/08/2017	Nixons-Sundry Item	18.97	
21/09/2017	Nixons Hardware Ltd	Aug Invoices 1156	31/08/2017	Nixons-Sundry Item	6.08	732.83
21/09/2017	Norfolk County Council	1427938	18/08/2017	NPLaw Fees-Lease to S&PDT		188.16
21/09/2017	N Power Ltd	LGU4XVKZ	11/08/2017	Electricity 2 May-1 Aug	584.09	
21/09/2017	N Power Ltd	LGU4XVKY	11/08/2017	Electricity 2 May-30 Jul	67.06	
21/09/2017	N Power Ltd	LGU4XVKX	11/08/2017	Electricity 2 May-31 Jul	45.39	
21/09/2017	N Power Ltd	LGU4XVKW	11/08/2017	Electricity 2 May-1 AUg	29.51	
21/09/2017	N Power Ltd	LGU4XVKV	11/08/2017	Electricity 2 May-1 AUg	171.40	
21/09/2017	N Power Ltd	LGU4XVKT	11/08/2017	Electricity 2 May-1 AUg	171.52	
21/09/2017	N Power Ltd	LGU4XVKS	11/08/2017	Electricity 2 May-1 AUg	123.88	
21/09/2017	N Power Ltd	LGU4XVKR	11/08/2017	Electricity 2 May-1 AUg	1,570.96	
21/09/2017	N Power Ltd	LGU4XVKJ	11/08/2017	Electricity 2 May-1 AUg	69.68	
21/09/2017	N Power Ltd	LGU4XVKK	11/08/2017	Electricity 2 May-1 AUg	33.59	
21/09/2017	N Power Ltd	LGU4XVKL	11/08/2017	Electricity 2 May-31 Jul	244.23	
21/09/2017	N Power Ltd	LGU4XVKM	11/08/2017	Electricity 2 May-1 Aug	49.86	
21/09/2017	N Power Ltd	LGU4XVKN	11/08/2017	Electricity 2 May-1 Aug	62.90	
21/09/2017	N Power Ltd	LGU4XVKP	11/08/2017	Electricity 2 May-1 Aug	35.41	
21/09/2017	N Power Ltd	LGU4XVKQ	11/08/2017	Electricity 2 May-1 Aug	79.10	
21/09/2017	N Power Ltd	LGU486YB	14/09/2017	Electricity-Aug	32.72	
21/09/2017	N Power Ltd	LGU486YC	14/09/2017	Electricity-Aug	23.19	3,394.49
21/09/2017	Pitney Bowes Finance Ltd	BL05579637	19/06/2017	Postage Meter rental Q2	74.44	
21/09/2017	Pitney Bowes Finance Ltd	BA00285847	19/07/2017	Default Fee & Interest	21.49	
21/09/2017	Pitney Bowes Finance Ltd	BA00287060	18/08/2017	Default Fee & Interest	21.92	117.85
21/09/2017	Postage By Phone	72560784	13/09/2017	Meter reset-2018449 TH		200.00
21/09/2017	Purbeck Gazette	12619	01/04/2017	Advert-April edition	154.32	
21/09/2017	Purbeck Gazette	13208	17/08/2017	Advertisement-Meeting	154.32	
21/09/2017	Purbeck Gazette	13207	17/08/2017	Advert-September ed gazette	154.32	462.96

21/09/2017	Purbeck Ice Cream	108012	08/08/2017	Ice Cream	300.00	
21/09/2017	Purbeck Ice Cream	108461	22/08/2017	Ice Cream	233.22	533.22
21/09/2017	Purchase Power	BE863483	12/08/2017	Sundry Postage Items		743.52
21/09/2017	Recruit Local Ltd	1450	11/09/2017	Advertisement-FA Town Hall		30.00
21/09/2017	Roving Press Ltd	1	23/08/2017	Publications		91.00
21/09/2017	Sage (UK) Ltd	1009246488	24/08/2017	Custom cheques		342.08
21/09/2017	SECURITAS	S-SIN0496024	14/08/2017	September services		105.48
21/09/2017	Smith Foster	9021/69009	31/07/2017	Professional Fees		691.78
21/09/2017	Suez Recycling & Recovery UK Ltd	30813829	31/08/2017	August Waste Services	1,261.51	
21/09/2017	Suez Recycling & Recovery UK Ltd	30813828	31/08/2017	August Waste Services	753.18	2,014.69
21/09/2017	Swanage Bodyshop	5058	27/07/2017	Welding body framework		102.00
21/09/2017	Swanage News	1284/Aug	26/08/2017	August Newspapers		23.34
21/09/2017	Telefonica O2 UK Ltd	99466692	24/08/2017	Sept SIM Charges	81.00	
21/09/2017	Telefonica O2 UK Ltd	99466692	24/08/2017	Sept SIM Charges	10.80	91.80
21/09/2017	Terminator Control Ltd	987	11/08/2017	Wasp nest removal	50.00	
21/09/2017	Terminator Control Ltd	992	15/08/2017	Rodent services	116.00	
21/09/2017	Terminator Control Ltd	992	15/08/2017	Rodent services	32.00	
21/09/2017	Terminator Control Ltd	992	15/08/2017	Rodent services	32.00	
21/09/2017	Terminator Control Ltd	992	15/08/2017	Rodent services	89.00	319.00
21/09/2017	Total Gas & Power	156411095/17	13/09/2017	Annex Gas-Aug	33.53	
21/09/2017	Total Gas & Power	156411084/17	13/09/2017	TIC Gas-Aug	26.21	
21/09/2017	Total Gas & Power	156411073/17	13/09/2017	Town Hall Gas-Aug	85.37	145.11
21/09/2017	Travis Perkins	9292/AJD404	07/08/2017	Tap connector	12.91	
21/09/2017	Travis Perkins	9292 AJE086	18/08/2017	Angle grinder	99.59	
21/09/2017	Travis Perkins	9292 AJE212	21/08/2017	Concrete mix	87.87	
21/09/2017	Travis Perkins	AJE459	24/08/2017	Wood/timber	38.30	
21/09/2017	Travis Perkins	AJE460	24/08/2017	Wood/timber	48.50	
21/09/2017	Travis Perkins	AJE688	30/08/2017	Paint	15.89	
21/09/2017	Travis Perkins	AJE816	01/09/2017	Postcrete & Pipe	75.62	
21/09/2017	Travis Perkins	AJE874	04/09/2017	Care cubes and Latch	120.65	
21/09/2017	Travis Perkins	AJE916	04/09/2017	Postcrete	53.09	552.42
21/09/2017	UK Printed Mugs	PM1709312	31/08/2017	Postcards & Mugs		560.20
21/09/2017	UNISON	Month 6	20/09/2017	Unison Subs-Sept		70.65
21/09/2017	Violet Farm Foods Ltd	00465467	18/08/2017	Tea-various		110.60
21/09/2017	Wayne's Carpets Ltd	95	05/09/2017	Vinyl flooring and nosings		109.00
21/09/2017	Wilkswood Farm Ltd	001	31/08/2017	Seaweed Disposal	972.00	
21/09/2017	Wilkswood Farm Ltd	001	31/08/2017	Raking	1,188.00	2,160.00

**BACS payments to be signed in meeting**

**70,577.67**

**Total of BACS Payments**

**121,146.51**

**Total of Payments to be approved**

**149,929.07**

# AGENDA ITEM 9.

**Dr Martin Ayres**  
Town Clerk

Tel: 01929 423636  
Fax: 01929 427888  
E-Mail: admin@swanage.gov.uk



TOWN HALL  
SWANAGE  
DORSET  
BH19 2NZ

Our ref: MKA/NLC

18<sup>th</sup> September 2017

Dear Sirs

## **NHS Dorset Clinical Commissioning Group - Improving Dorset's Healthcare Public Consultation Results**

Further to the Town Council's consultation response letter dated 27<sup>th</sup> February 2017 (a copy of which is enclosed for your information), and in response to the results of the consultation being published, this matter was placed on the agenda of the Council's Planning and Consultation Committee Meeting held on 4<sup>th</sup> September 2017 for further discussion/consideration.

Grave concerns have again been raised by local residents regarding the proposals and, at the meeting, both members of the public and Councillors expressed their disappointment with the way in which the results have been reported. It is felt that the numerous concerns raised, and the number of petitioners, have not been given due consideration.

The Town Council shares many of the concerns that were reiterated by residents at the meeting, most of which remain the same as detailed in the Council's original letter of response. These are summarised below.

- That the 'Quantitative Results' reported in the 'Summary Report of Findings' did not take into account the total number of petition signatories when calculating those for or against the proposals (75,570 signatures in total - in excess of 8,000 have been gathered in Purbeck in support of a petition against the downgrading of Poole A&E and maternity services, and 4,000 of which are from Swanage residents). The Council considers that this omission constitutes a misrepresentation of the views of Dorset residents.
- Serious concerns regarding the distance of the Royal Bournemouth Hospital from Swanage, and the additional time that it would take to reach the facilities in an emergency, placing lives at risk.
- Concerns reiterated regarding the congestion seen all year round on roads from Swanage to the Royal Bournemouth Hospital, and comments made that the travel time analysis had not addressed these concerns in the proposals.
- The concerns over the proximity of the proposed services to Swanage were underpinned by serious doubts over the efficiency of the local ambulance service in reaching Swanage patients.

- The loss of beds at Wareham Community Hospital and the impact this may have on resources in Swanage.

The Council therefore requests that these concerns be acknowledged, and any response received will be reported to a future Council meeting.

Yours faithfully

*Dr Martin Ayres*

Town Clerk

Encl. Copy of Swanage Town Council's letter dated 27<sup>th</sup> February 2017.

cc Richard Drax MP, South Dorset

Dorset Clinical Commissioning Group  
Vespasian House  
Barrack Road  
Dorchester  
Dorset  
DT1 1TG



**Dr Martin Ayres**  
Town Clerk

Tel: 01929 423636

E-Mail: [admin@swanage.gov.uk](mailto:admin@swanage.gov.uk)



TOWN HALL  
SWANAGE  
DORSET  
BH19 2NZ

27<sup>th</sup> February 2017

Dear Sirs

### **Improving Dorset's Healthcare Consultation Response**

Thank you for inviting the Town Council to respond to the Improving Dorset's Healthcare consultation document, which was discussed at an Extraordinary Meeting of the Council held on 20<sup>th</sup> February 2017 for the specific purpose of formulating a response to this consultation. It was agreed at that meeting to respond via a letter rather than the consultation form, partly because the Council did not feel that the consultation documents provided enough information to enable a detailed response to be made to each of the questions asked. It was also felt that the issues were too complex to answer with a simplistic tick box format and that reliance on answers gathered by such a system could form entirely the wrong understanding of people's actual response. The Council therefore requests that this letter be treated as a formal consultation response.

A number of the proposals set out in the document have caused significant anxiety amongst local residents, and the Town Council shares many of these concerns, as set out below. The Town Council is the only elected body with a responsibility to represent the views of the people of Swanage and therefore these comments relate directly to the impact of the proposals in the consultation document on local residents.

Two of the greatest concerns relate to the proposed reduction in the range of services currently provided by Poole Hospital, and their transfer to the Royal Bournemouth. The isolation of Swanage, which sits at the end of a 10-mile cul-de-sac from Wareham, is widely recognised, as is the high level of congestion on roads between Swanage and the conurbation. In these circumstances the preservation of both A&E and maternity services at Poole, rather than Bournemouth is of the utmost importance to residents in Swanage and Purbeck.

More than 8,000 signatures have been gathered in Purbeck in support of a petition against the downgrading of Poole A&E and maternity services, 4,000 of which are from Swanage residents. The petition has been presented to the Dorset CCG.

It is feared that the loss of full Accident and Emergency Services at Poole would place lives at risk by reducing the chance that patients will reach hospital in the all-important 'golden hour' following a life-threatening incident. Page 29 of the travel time analysis provided as part of the consultation documents indicates a 15-20 minute increase in travel times if these services are focussed in Bournemouth.

Whilst the travel time evaluation set out on page 32 of the main consultation document suggests that a greater proportion of Dorset's residents can access services at Bournemouth more quickly than at Poole, this is not consistent with some of the evidence set out in the more detailed travel time analysis document. For example, the table on page 6 of the latter demonstrates that a higher proportion of the population can reach services at Poole within 30 minutes and that the maximum time for all the

population to reach the services there is 10 minutes quicker than at Bournemouth. This suggests that there is a case to preserve full A&E services at Poole General Hospital.

The impact of increased travel times will also be felt by expectant mothers who require urgent hospital care. It is recognised that complications at birth can lead to serious life-limiting conditions and that delayed transfer to hospital care threatens to increase such instances in Swanage and neighbouring parishes. This proposal will also make it almost impossible for local families to drive themselves to the nearest maternity hospital in the early stages of labour given the limitations to the local road network set out above. The concern in this area caused by the proposed loss of more local maternity services cannot be overstated.

Overall, although page 15 of the main consultation document states that the CCG see 'travel time as a key evaluation criterion for future service delivery', this does not appear to have been the case in relation to the people of Swanage. This will not only impact on the patients themselves, but also on their carers and families; those reliant on the much-reduced public transport network may well be unable to visit their seriously ill relatives, which will in turn have a negative impact on their recovery.

The concerns over the proximity of these services to Swanage are underpinned by serious doubts over the efficiency of the local ambulance service in reaching Swanage patients. Incidents in which ambulances have taken 45 minutes or more to reach Swanage patients are widely known by local residents. The case of a 96-year old lady who collapsed in the main shopping street and had to wait in the torrential rain for  $\frac{3}{4}$  hour for an ambulance to arrive was reported in the local press in October 2014 and a similar incident was experienced last week. The Town Council now intends to raise this matter directly with the South Western Ambulance Service NHS Foundation Trust, and it is imperative that the CCG also does so, whether or not the consultation proposals go ahead.

The Town Council welcomes the proposals to retain our excellent Community Hospital in Swanage, which together with our medical practice will constitute one of the county's seven community hubs with beds. The services provided at Swanage Hospital are prized by the Purbeck community and the Town Council looks forward to seeing these develop further over coming years.

However, the Council is concerned at the loss of beds at Wareham Community Hospital and the possible impact that this will have on the resources available at Swanage. Whilst the Council welcomes the overall aim to care for people in their own communities, the Council has serious doubts over the capacity of the system to deliver high-quality care in people's own homes. In order to determine whether this is deliverable the Town Council requests further information about how this could be achieved in Purbeck, and how this improved level of care would be financed. This information should be considered in detail prior to any decision being made about a reduction in community hospital beds in Purbeck.

Whilst writing I would also add that the Town Council recognises that it has an important role to play in promoting the health and wellbeing of local residents. The Council maintains most of the open spaces in the town, supports many of the town's sports' clubs and recreational facilities and can fund health-related projects via its grant making powers.

The Town Council has recently entered into a tenancy agreement with Dorset Wildlife Trust for use of its former plant nursery as a therapeutic garden for those with mental health problems and has made a grant of £5,000 towards the employment of an Admiral Nurse to improve dementia care in the town. The Town Council therefore welcomes any opportunity to work with partner organisations to achieve the CCG's aims of improving prevention and self-help within the community.

Yours faithfully

*Martin Ayres*

Town Clerk

Opinion Research Services  
FREEPOST SS1018  
PO Box 530  
Swansea  
SA1 1ZL

## Monthly Meeting 25<sup>th</sup> September 2017

### Agenda Item 11)a) Beach Huts – Proposed Scale of Charges for 2018-19

The 2017-18 income budget for beach huts was set at £105,000. This is likely to be surpassed towards the end of the financial year.

The proposed scale of charges for 2018-19 beach huts will see an increase of approximately 3% in the income budget for 2018-19 or £3,000.

#### **Why should the charges be increased for 2018-19?**

- The charges have remained at the same level for the previous two years;
- Maintenance costs associated with Shore beach huts and the Spa beach huts are increasing;
- While the online approach will deliver more business, it will also incur a small cost per transaction;
- Customers expect the charges to go up each year by inflation (CPI and inflation rates are around 2.5% per annum).

#### **The following approach has been adopted**

<b>Beach Hut Type</b>	<b>Pricing Approach</b>	<b>Notes</b>
Spa Bungalows	Generally increase by 3%	Prices are low and a 3% increase is very minimal in terms of actual charge.
Shore Premium – Lower Level	Increase by 4% except for winter period remain as 2017-18 prices	Level premium huts are extremely popular, with demand exceeding supply. However winter periods are quiet.
Shore Premium – Upper Level	Remain at 2017-18 prices except for peak summer period increase by 3%	Upper premium are popular in the summer but not particularly outside the peak season.
Shore Lower	3% increase in the season and a 4% increase in peak summer season. Retain the 2017-18 charges for winter	These huts are extremely popular and the market will easily absorb a 3% increase. The high peak season is generally booked out during the application process so a 4% increase will be absorbed by the market. Winter charges at £5 a day or £25 a week are nice easily marketable figures so these should be retained.
Shore Upper	Remain at 2017-18 prices	The requirement in 2018-19 is to generate increased interest in the upper level and having a greater price differential between the two levels should encourage this.
Spa Retreats	Remain at 2017-18 prices except increase the winter rate from £60 to £65 per week	The market is still developing for the Spa Retreats so these will stay the same for 2018-19 except for the winter period.

Culvin Milmer

Visitor Services Manager and Business Development Manager

September 2017



**SWANAGE TOWN COUNCIL**

**Proposed Scale of Fees & Charges - 2018/19**

		Date of Last Increase/ (Decrease)	Actual Fees 2017/18 (including VAT) £/p	Proposed Fees 2018/19 (including VAT) £/p	Proposed Increase £/p
<b>3. BEACH BUNGALOWS</b>					
<b><u>SCALE OF FEES: SHORE ROAD - 2018/19 SEASON</u></b>					
Sat 24th March - Friday 18th May					
Lower Level Huts					
	Daily	1/4/15	15.00	15.00	0.00
	Weekly	1/4/15	55.00	57.00	2.00
	Whole period	1/4/15	330.00	340.00	10.00
	Sat-Mon	-	-	40.00	-
	Tues-Fri	-	-	40.00	-
Upper Level Huts					
	Daily	(26/03/16)	10.00	10.00	0.00
	Weekly	(26/03/16)	37.00	37.00	0.00
	Whole period	(26/03/16)	220.00	220.00	0.00
	Sat-Mon	-	-	25.00	-
	Tues-Fri	-	-	25.00	-
Sat 19th May - Fri 13th July					
Lower Level Huts					
	Daily	1/4/15	20.00	20.00	0.00
	Weekly	1/4/15	97.50	101.00	3.50
	Whole period	1/4/15	700.00	720.00	20.00
	Sat-Mon	-	-	50.00	-
	Tues-Fri	-	-	60.00	-
Upper Level Huts					
	Daily	(26/03/16)	14.00	14.00	0.00
	Weekly	(26/03/16)	65.00	65.00	0.00
	Whole period	(26/03/16)	470.00	470.00	0.00
	Sat-Mon	-	-	35.00	-
	Tues-Fri	-	-	40.00	-
Sat 14th July - Fri 31st August					
Lower Level Huts					
	Daily	1/4/15	30.00	30.00	0.00
	Weekly	1/4/15	200.00	208.00	8.00
	Whole period	1/4/15	1400.00	1456.00	56.00
	Sat-Mon	-	-	100.00	-
	Tues-Fri	-	-	130.00	-
Upper Level Huts					
	Daily	(26/03/16)	20.00	20.00	0.00
	Weekly	(26/03/16)	135.00	135.00	0.00
	Whole period	(26/03/16)	940.00	940.00	0.00
	Sat-Mon	-	-	65.00	-
	Tues-Fri	-	-	85.00	-
Sat 1st September - Fri 14th September					
Lower Level Huts					
	Daily	1/4/15	20.00	20.00	0.00
	Weekly	1/4/15	97.50	101.00	3.50
	Whole period	1/4/15	175.00	180.00	5.00
	Sat-Mon	-	-	45.00	-
	Tues-Fri	-	-	65.00	-
Upper Level Huts					
	Daily	(26/03/16)	14.00	14.00	0.00
	Weekly	(26/03/16)	65.00	65.00	0.00
	Whole period	(26/03/16)	115.00	115.00	0.00
	Sat-Mon	-	-	35.00	-
	Tues-Fri	-	-	40.00	-
Sat 15th September - Fri 29th Mar					
	Daily	1/4/15	5.00	5.00	0.00
	Weekly	1/4/15	25.00	25.00	0.00
	Sat-Mon	-	-	13.50	-
	Tues-Fri	-	-	17.50	-

**Winter whole period charges**

Sat 15th September - Fri 29th Mar	- Lower Level	1/4/15	500.00	500.00	0.00
	- Upper level	1/4/15	335.00	335.00	0.00
Sat 27th October - Fri 29th Mar	- Lower Level	1/4/15	400.00	400.00	0.00
	- Upper level	1/4/15	270.00	270.00	0.00
Sat 24th November - Fri 29th Mar	- Lower Level	1/4/15	320.00	320.00	0.00
	- Upper level	1/4/15	215.00	215.00	0.00
Sat 15th December - Fri 29th Mar	- Lower Level	1/4/15	250.00	250.00	0.00
	- Upper level	1/4/15	165.00	165.00	0.00
Sat 26th January - Fri 29th Mar	- Lower Level	1/4/15	150.00	150.00	0.00
	- Upper level	1/4/15	100.00	100.00	0.00

**Premium Huts**

Sat 24th March - Friday 18th May

Lower Level Huts

Daily	1/4/15	22.50	23.25	0.75
Weekly	1/4/15	82.50	85.75	3.25
Whole period	1/4/15	495.00	515.00	20.00
Sat-Mon	-	-	60.00	-
Tues-Fri	-	-	60.00	-

Upper Level Huts

Daily	(26/03/16)	15.00	15.00	0.00
Weekly	(26/03/16)	55.25	55.25	0.00
Whole period	(26/03/16)	330.00	330.00	0.00
Sat-Mon	-	-	35.00	-
Tues-Fri	-	-	35.00	-

Sat 19th May - Fri 13th July

Lower Level Huts

Daily	1/4/15	30.00	31.00	1.00
Weekly	1/4/15	146.25	152.00	5.75
Whole period	1/4/15	1050.00	1092.00	42.00
Sat-Mon	-	-	85.00	-
Tues-Fri	-	-	90.00	-

Upper Level Huts

Daily	(26/03/16)	20.00	20.00	0.00
Weekly	(26/03/16)	98.00	98.00	0.00
Whole period	(26/03/16)	700.00	700.00	0.00
Sat-Mon	-	-	50.00	-
Tues-Fri	-	-	60.00	-

Sat 14th July - Fri 31st August

Lower Level Huts

Daily	1/4/15	45.00	47.00	2.00
Weekly	1/4/15	300.00	312.00	12.00
Whole period	1/4/15	2100.00	2184.00	84.00
Sat-Mon	-	-	140.00	-
Tues-Fri	-	-	185.00	-

Upper Level Huts

Daily	(26/03/16)	30.00	31.00	1.00
Weekly	(26/03/16)	200.00	206.00	6.00
Whole period	(26/03/16)	1400.00	1445.00	45.00
Sat-Mon	-	-	90.00	-
Tues-Fri	-	-	125.00	-

Sat 1st September - Fri 14th September

Lower Level Huts

Daily	1/4/15	30.00	31.00	1.00
Weekly	1/4/15	146.25	152.00	5.75
Whole period	1/4/15	262.50	273.00	10.50
Sat-Mon	-	-	85.00	-
Tues-Fri	-	-	90.00	-

Upper Level Huts

Daily	(26/03/16)	20.00	20.00	0.00
Weekly	(26/03/16)	98.00	98.00	0.00
Whole period	(26/03/16)	175.00	175.00	0.00
Sat-Mon	-	-	45.00	-
Tues-Fri	-	-	65.00	-

Sat 15th September - Fri 29th Mar	Daily	1/4/15	7.50	7.50	0.00
	Weekly	1/4/15	37.50	37.50	0.00
	Sat-Mon	-	-	13.50	-
	Tues-Fri	-	-	17.50	-

**Winter whole period charges**

Sat 15th September - Fri 29th Mar	- Lower Level	1/4/15	750.00	750.00	0.00
	- Upper level	(26/03/16)	500.00	500.00	0.00
Sat 27th October - Fri 29th Mar	- Lower Level	1/4/15	600.00	600.00	0.00
	- Upper level	(26/03/16)	400.00	400.00	0.00
Sat 24th November - Fri 29th Mar	- Lower Level	1/4/15	480.00	480.00	0.00
	- Upper level	(26/03/16)	320.00	320.00	0.00
Sat 15th December - Fri 29th Mar	- Lower Level	1/4/15	375.00	375.00	0.00
	- Upper level	(26/03/16)	250.00	250.00	0.00
Sat 26th January - Fri 29th Mar	- Lower Level	1/4/15	225.00	225.00	0.00
	- Upper level	(26/03/16)	150.00	150.00	0.00

Bookings for Christmas and New Year can only be taken as a 2 week block booking

**SCALE OF FEES: SPA BUNGALOWS - 2018/19 SEASON**

Sat 24th March - Friday 18th May	Daily	1/4/15	6.50	6.50	0.00
	Weekly	26/3/16	27.00	28.00	1.00
Sat 19th May - Fri 13th July	Daily	1/4/15	8.50	8.75	0.25
	Weekly	26/3/16	47.00	48.50	1.50
Sat 14th July - Fri 31st August	Daily	26/3/16	19.00	19.50	0.50
	Weekly	26/3/16	118.00	121.50	3.50
Sat 1st September - Fri 14th September	Daily	1/4/15	8.50	8.75	0.25
	Weekly	26/3/16	47.00	48.50	1.50
Sat 15th September - Fri 26th October	Daily	(1/4/14)	5.00	5.00	0.00
	Weekly	1/4/13	25.00	25.00	0.00
Spa Bungalows whole period (24/03/2018 - 26/10/18) - 40% discount		26/3/16	997.20	1,025.70	28.50

**SCALE OF FEES: SPA RETREATS - 2018/19 SEASON**

Sat 24th March - Friday 18th May	Daily	-	-	15.00	-
	Weekly	-	-	75.00	-
	Sat-Mon	-	-	45.00	-
	Tues-Fri	-	-	35.00	-
Sat 19th May - Fri 13th July	Daily	-	-	20.00	-
	Weekly	-	-	120.00	-
	Sat-Mon	-	-	70.00	-
	Tues-Fri	-	-	65.00	-
Sat 14th July - Fri 31st August	Daily	29/5/17	32.14	35.00	2.86
	Weekly	29/5/17	225.00	225.00	0.00
	Sat-Mon	-	-	120.00	-
	Tues-Fri	-	-	120.00	-
Sat 1st September - Fri 14th September	Daily	29/5/17	17.14	20.00	2.86
	Weekly	29/5/17	120.00	120.00	0.00
	Sat-Mon	-	-	70.00	-
	Tues-Fri	-	-	65.00	-
Sat 15th September - Fri 29th March	Daily	29/5/17	8.57	10.00	1.43
	Weekly	29/5/17	60.00	65.00	5.00
	Sat-Mon	-	-	40.00	-
	Tues-Fri	-	-	30.00	-

Spa Retreats whole period (24/03/2018 - 29/03/19 )- 40% discount	-	-	3,117.00	
Administration Charge for booking changes	-	20.00	10 £25 or 15%, whichever is the greater	
Cancellation Charge	-			
<b>Private Sites</b>	1/4/15	357.50	370.00	12.50

Authority has been delegated to the Visitor Services Manager to discount prices when appropriate to maximise occupancy



## Monthly Meeting 25<sup>th</sup> September 2017

### Agenda Item 11)b) Beach Huts – To authorise budget for purchase of new online booking system software

The Visitor Services Manager has been working to identify the work required and costs involved in setting up a more advanced Beach Hut booking software solution which includes the following functions:

- A customer portal which will enable customers to log onto their personal account and see their beach hut 'orders';
- An online payment function;
- Enable customers to identify beach hut preferences around time and/or hut and be provided with a number of quotes which match their search criteria;
- The ability to use the system to manage the following:
  - An online diary, booking and payment system for the Tennis Courts, Bowls and the Boat Park;
  - Online payment of putting and event tickets.

The adoption of this system will have significant implications for the Swanage Information Centre and Beach Gardens as follows:

- Reduce the administration time undertaken around beach huts, freeing up time for staff to spend with customers directly and improving our customer service;
- Increase the take up of beach huts as customers will be able to book them 24 hours online;
- Increase the take up of the Tennis Courts and improve the relationship between the Tennis Club and Council as a single online diary will be managed and viewable by all stakeholders and bookings can be made 24 hours a day;
- As booking will be done online Beach Gardens will be able to use this system to take card payments and reduce the liability of having large amounts of cash at the Beach Gardens;
- Reduce the administration associated with the Boat Park;
- Offer online payment for local events which issue tickets such as RNLI theatre production in the summer.

### System Cost

Two quotes have been received and an amount in the region of £4,750 is considered sufficient to cover the work. This would include set up, implementation and training before the end of December 2017. This deadline is important as we would like to send out invoices using the online system in mid-January 2018.

### Funding Available

An amount worth £1,550 is available within the TIC budget to support 'online facilities'. Therefore a shortfall of £3,200 exists. Additionally it should be noted the system would cost an additional £450 per year as a cloud based system would be required, incurring a monthly service rental and support cost.

## **Summary**

While it is difficult to assess exactly what additional income will be delivered by the system described, there is no doubt that being able to pay immediately for a beach hut while watching the television at home will increase take-up. Effective marketing using social media will further enhance this. Also having a single viewable diary which allows immediate booking for the tennis courts will increase take-up. As an example if we could increase take-up through the effective use of the booking system and marketing, an increase of 10% should be easily achievable. This would account for an additional £450 annual income for the council. Managing the boat park using this system will reduce administration and provide customers with a 21<sup>st</sup>-century booking system. And finally we could support community events and other ticketing partners by offering online payment for tickets.

## **Recommendation**

That £3,200 is identified to enable sufficient budget for the Visitor Services Manager to procure a system that meets the requirements laid out in this report.

Culvin Milmer

Visitor Services Manager and Business Development Officer

September 2017

# AGENDA ITEM 14.5)

**Nicola Clark**

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**From:** Dorset councils online <noreply-dorsetforyou=dorset.gov.uk@mail98.wdc01.mcdlv.net> on behalf of Dorset councils online <noreply-dorsetforyou@dorset.gov.uk>  
**Sent:** 21 September 2017 14:08  
**To:** Nicola Clark  
**Subject:** New Superfast Dorset broadband toolkit

Our new toolkit is great for finding out your broadband options.  
Pass it on to friends and family in Dorset.

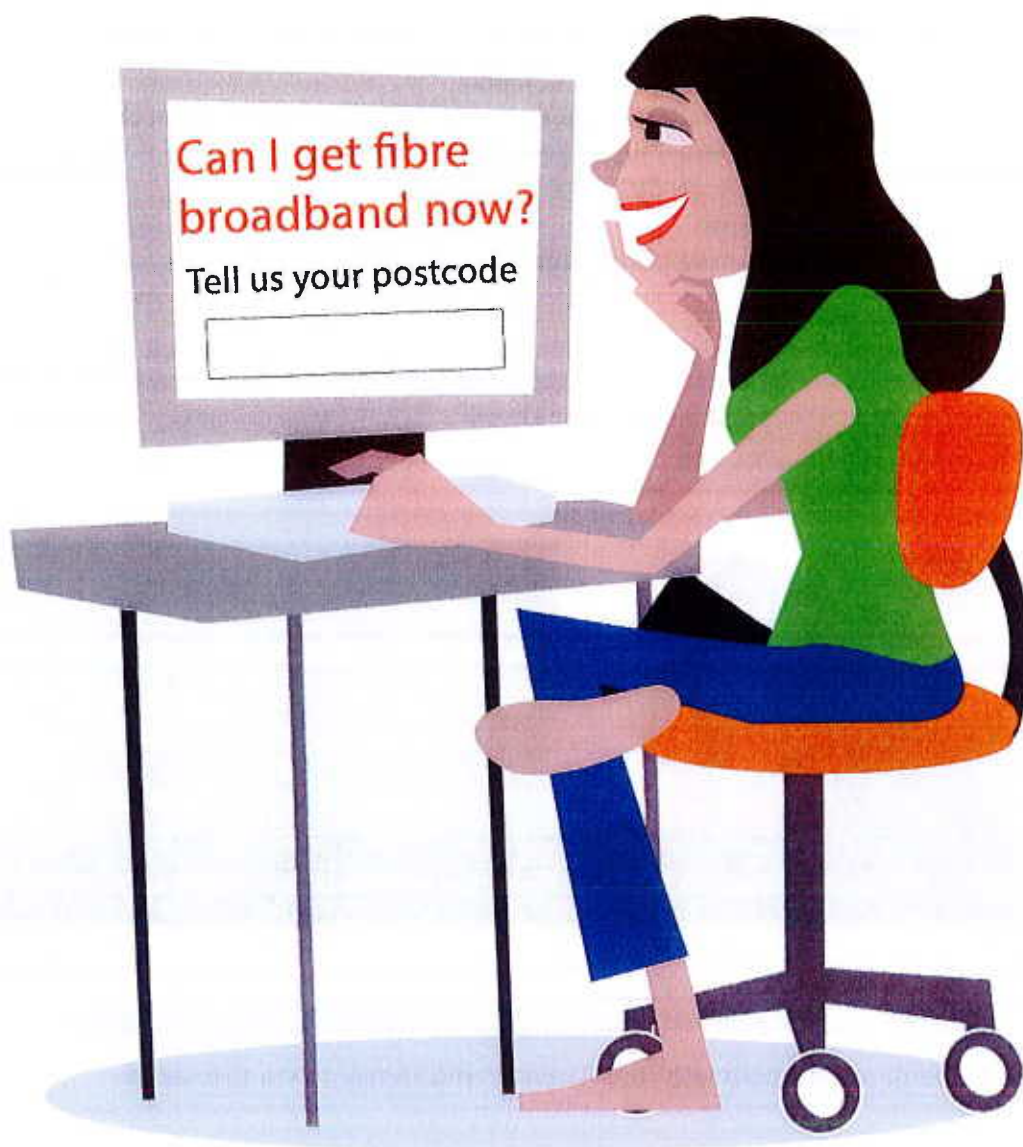
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**Keeping you up-to-date with the latest broadband news**

We want everyone to understand the [benefits of superfast fibre broadband](#), make the switch and encourage their friends and family to do the same.

If you want to know whether superfast fibre broadband is available or coming to an area of Dorset, this simple toolkit should help. Please forward it to anyone you think might benefit.



## First things first - use our checker

Our [online checker](#) shows the situation at a specific address. It's the only place on the internet where all the broadband options for an area of Dorset are presented together.

If the checker says fibre broadband is available, it's time to contact a provider and ask to switch to the faster service. Your speed will not improve automatically.

## Faster broadband for less money



Check your current broadband and line rental cost – people on standard deals typically pay BT £516/yr, TalkTalk £324/yr, Sky £348/yr and Virgin £480/yr.

[Source](#)

[Current deals](#) mean many can get superfast fibre broadband, line rental and even weekend calls for much less.

[See current fibre broadband deals](#)

## Computer says no

If our [checker](#) says fibre broadband is available but you have been told by your internet supplier that it isn't:

- Try a different provider. Not all companies supply fibre broadband in every area - TalkTalk doesn't in Bridport for example
- Contact the Superfast Dorset team - [superfast@dorsetcc.gov.uk](mailto:superfast@dorsetcc.gov.uk)

If our checker says we have plans to bring fibre broadband to your area, [get an email from us as soon as work is complete.](#)

## Outside our plans?

Our current plans will give 98% of Dorset premises access to superfast fibre broadband. But if our [checker](#) says there are no plans for your area:

- Fibre is not the only way to get faster broadband. [Take a look at the alternatives](#)
- The [Better Broadband Subsidy Scheme](#) could help with the cost of these alternatives and is available until December 2017
- The whole community could work together to find a solution. This is what happened in Kimmeridge. We made a short video telling their story - you can watch it below

- We may be able to help fund local projects like this - take a look at our [Community Broadband Fund](#)



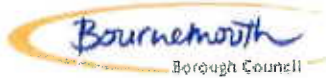
## Online skills - help is available

We are working with a network of [digital champions](#) who help people in their local community to get online and use the internet.

If you, or someone you know, needs help with basic computer skills why not [get in touch](#).

## Thank you

Please forward this email to anyone you feel may benefit from faster, more reliable broadband or better online skills. With your help we can make Dorset one of the best connected counties in the UK.



[Contact us](#) for more information about broadband in Dorset.

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